

LWVCNM Observer Report Update for
City of Albuquerque Mental Health Response Advisory Committee (MHRAC)

Open public meetings are held monthly (currently on Zoom). Meeting links, with the agenda and minutes are posted on the [MHRAC website](#).

Updates from the July 18, 2023 meeting included:

- Dr. Peter Vielehr, Director of Analytics from APD, presented a detailed summary of contacts for Behavioral Health Incidents provided by the Crisis Intervention Team (CIT) in 2022. During the course of the year, more calls were diverted to ACS. A detailed review of CIT calls that resulted in use of force was provided. Presentation slides can be viewed at https://www.cabq.gov/police/documents/ciu_2022_annual_report_final.pdf

Updates from the August 15, 2023 meeting included:

- Smart 911 Service: Albuquerque has initiated a contract with a company ([Smart911](#)) which allows residents to enter information into a database (linked to their phone number) that is accessible to dispatch operators when a 911 call is made. Information is otherwise stored in a secure database. Any information provided is completely voluntary, but could include information about a person's disability (hearing, vision, intellectual), psychiatric diagnosis, advanced directives, etc. that might be helpful to first responders.
- Albuquerque Community Safety (ACS) Report:
 - The department plans to roll out 24/7 services beginning on August 26th. Staff working the night shifts will be equipped with reflective vests, additional lighting sources, as well as emergency lighting for themselves and their vehicles.
 - ACS received notice last week they have been awarded a 2-million-dollar Department of Justice Discretionary Project Grant to support their work.
- [Gateway Center at Gibson Health Hub](#): The 50 residential bed unit for women has now officially opened. They will be providing comprehensive services to these individuals on site – with the overall goal of helping them find a stable housing situation.